

# YVONNE WANYI WANG

I create enterprise solutions for Cisco Webex, with 5 years of experience in B2B products and AI-powered applications.

Passionate about user advocacy and delivering high-quality products, I excel in implementing holistic design processes from concept to completion.

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## EXPERIENCE

### Webex by Cisco Senior product designer

MAR 2020 - Present | San Jose, CA

- Led the design of troubleshooting experience that solve unique enterprise problems for 36,000+ users.
- Curated and delivered over 15 product features from 0 to 1, including Cisco AI Assistant support in Control Hub, Alert Center, and Webex Meeting monitoring and diagnostics.
- Collaborated with cross-functional teams, including research, product management, and engineering, to envision, develop, and implement end-to-end flows, ensuring quality assurance and accessibility throughout the MVP and final product stages.
- Contributed to the development of the design system, specializing in component design and inclusive design patterns, while enhancing the system's existing functionality.

### AppDynamics by Cisco Product design intern

JUN 2019 - SEP 2019 | San Francisco, CA

- Designed customizable landing page experiences within a B2B SaaS environment, providing enterprise customers with personalized homepage templates to track end-to-end software performance.
- Conducted user interviews/tests and a workshop to identify product opportunities and user needs. Integrated user feedback and business requirements into product iterations.

## EDUCATION

### Pratt Institute

AUG 2017 - FEB 2020

M.S. in Data Visualization & Analytics  
Certificate in Information Experience Design

### Cornell University

MAY 2021 - JAN 2022

Certificate in Product Management

## REWARDS & COMMUNITY

Transforming the UX through AI  
Stanford Online | 2024

CodeFest Award - First place

Cisco System | 2023

UX Design Mentor

UXPA Austin | 2021 - 2022

HexHacks innovation prize

General Assembly | 2019

## SKILLS

Product thinking	HTML & CSS
Interactive prototyping	Figma and Sketch
Storytelling	Design System
Leadership	Accessibility